



MTVERNONCOMPUTERS

Fifteen Years of Faithful PC & Mac Service

Name _____

Home Address _____

Email Address _____

Cell Phone _____

Login Password or PIN _____

Alternate Phone (Optional) _____

Apple ID Password (if applicable) _____

Remove dust from case, fans, components, etc? Recommended No Thanks

Dust buildup can cause overheating and shortened life of the internal components in laptops and desktops.

Notes _____

1) Legal Rights

The client is the legal owner or authorized representative of the legal owner of the property and all data and components contained therein sent to Mount Vernon Computer Repair, LLC (hereby known as MVCR). Any property left with MVCR unclaimed for 90 days, will be disposed of. At which time, MVCR shall have no liability to the client or any third party.

2) Limited Liability

MVCR (hereby known as MVCR) shall not be liable for any claims regarding the physical functioning of equipment/media or the condition or existence of data on storage media supplied before, during or after service. In no event will MVCR be liable for any damage to the laptop/desktop, loss of data, loss of revenue or profits, or any special, incidental, contingent, or consequential damages, however caused, before, during or after service even if MVCR has been advised of the possibility of damages or loss to persons or property. MVCR liability of any kind with respect to the services, including any negligence on its part, shall be limited to the contract price for the services. The client and MVCR agree that the sole and exclusive remedy for unsatisfactory work or data shall be, at MVCR option, additional attempts by MVCR to recover satisfactory data or refund of the amount paid by the client. The client is aware of the inherent risks of injury and property damage involved in laptop/desktop repair, including without limitation, risks due to destruction or damage to the machine, media, or data and inability to repair the machine or recover data, including those that may result from the negligence of MVCR, and assumes any and all known risks of injury and property damage that may result. This form only needs to be completed once per customer; all future visits will refer back to this form for all contact information and agreement to the terms listed herein.

3) Confidentiality

MVCR agrees not to disclose any and all information or data files supplied with, stored on, or recovered from client's equipment except to employees of MVCR subject to confidentiality agreements or as required by law.

4) Payment

A payment of \$35 is due prior to any data recovery or computer repair where the exact cause is unknown as a diagnostic charge. Full payment for services rendered is due upon completion of successful repair, prior to release of the repaired machine.

We donate a portion of our profits to following charities. Thank you for making this possible!
The Lamb Center, The Water Project, Feeding America, Alexandria Crisis Pregnancy Center, The Heifer Project

X _____
Signature

X _____
Date